



iTreat – Patient Agreement

1. Introduction

This Patient Agreement (the "Agreement") constitutes a legally binding contract between you (the "Patient" or "User") and iTreat (the "Platform"), governing your access to and use of the telemedicine and digital health services provided through the Platform. By creating an account or accessing the Platform, you expressly acknowledge that you have read, understood, and agree to be bound by the terms herein.

2. Eligibility

You affirm that you are at least eighteen (18) years of age or possess the legal capacity to consent to medical treatment under the laws of your country of residence. By using the Platform, you warrant that all information provided is accurate and complete.

3. Terms of Use

User accounts are strictly personal and shall not be shared, transferred, or assigned. You agree to use the Platform solely for lawful medical and administrative purposes and to provide accurate information. You shall not interfere with Platform operations or upload unlawful content.

4. Telemedicine Services

iTreat facilitates remote consultations and related medical services. All clinicians operate within the scope of their licenses. You acknowledge that telemedicine has inherent limitations and may not suit all medical concerns. iTreat is not an emergency service.

5. Informed Telemedicine Consent

You provide explicit consent to receive consultations via electronic communication, including phone or video calls. You understand that such consultations may expose Personal

Health Information (PHI), cannot replace physical examinations, and may still result in recommendations for urgent or emergency care. In regions with limited access to physical care, telemedicine may serve as the most practicable option available.

6. Privacy and Data Protection

iTreat collects, stores, and processes personal and medical data strictly for healthcare delivery. All data are protected using industry-standard technologies, but no system is entirely secure. Disclosure may occur only when required for treatment, with consent, by law, or in emergencies.

7. Fees and Payments

Telemedicine consultations may attract fees payable through approved channels. Payments for commenced services are non-refundable.

8. Limitations of Service

The Platform may experience downtime or interruptions. iTreat is not liable for technical issues caused by user devices or internet providers.

9. Disclaimer and Limitation of Liability

Services are provided "as available." iTreat shall not be liable for outcomes arising from incomplete, inaccurate, or misleading information provided by users.

10. Governing Law

This Agreement shall be governed exclusively by the laws of the country of residence of the User, regardless of the healthcare provider's location.

11. Amendments

iTreat may modify this Agreement at any time. Continued use constitutes acceptance of revised terms.

12. Acceptance

By using iTreat, you affirm that you understand and agree to all terms herein.