



## **iTreat Doctors Agreement**

This Agreement is between any licensed medical professional (Doctor) agreeing to provide virtual medical consultations through the iTreat web app, and GESCAN Solutions, operators of the iTreat web app.

You must accept this Agreement to use iTreat Services as a doctor. Key sections—payment, indemnification, liability limitations, intellectual property, and dispute resolution—remain in effect even after termination.

By accepting this, you authorize iTreat to manage and use your Personal Data as outlined in our Privacy Policy.

All disputes must be resolved through individual arbitration—no jury trials or class actions.

Continued use of iTreat signifies acceptance of any updates to these Terms, which will be communicated via email and/or official group channels. If you disagree with changes, you must stop using the Services.

Only GESCAN Solutions may amend these Terms unless both parties sign a written modification.

## **1. Purpose**

The purpose of this Agreement is to outline the terms under which Doctors may use the iTreat platform to provide virtual medical consultations, while protecting sensitive data and upholding professional and ethical standards.

## **2. Definitions**

For the purpose of this Agreement:

- “iTreat” refers to the telemedicine web app owned and managed by GESCAN Solutions Nigeria Limited.
- “Doctor” refers to a licensed medical professional who provides virtual consultations using the iTreat platform.
- “Users” refers to patients accessing healthcare services through iTreat.
- “Confidential Information” means all non-public information related to iTreat, its users, and its operations.

## **3. Role of the Doctor**

Doctors are responsible for:

- Providing accurate and professional medical consultations through iTreat.
- Prescribing treatments or making referrals based on sound medical judgment.
- Upholding professional ethics and complying with all applicable Nigerian healthcare laws.
- Maintaining accurate and up-to-date patient records within the iTreat system.

#### **4. Responsibilities of the Doctor**

The Doctor agrees to:

1. Maintain the confidentiality of all patient data and platform-related information.
2. Provide consultations only within their licensed scope of practice.
3. Use the iTreat platform strictly for approved medical services.
4. Exercise professionalism, respect, and courtesy in all patient interactions.
5. Attend any mandatory training sessions provided by iTreat during the pilot phase.
6. Promptly report technical issues or system errors to iTreat support.
7. Follow all operational guidelines issued by iTreat management.

#### **5. Communication**

Email is the primary means of communication on iTreat . This includes both in-app emails within iTreat and the external personal email address provided by the Doctor during registration. While in-app emails may be used to relay information, the Doctor's registered external email address shall serve as the basic and official channel of communication. Doctors are expected to regularly check both their in-app email and registered external email to ensure they do not miss important notifications, updates, or communications from iTreat.

#### **Availability**

Doctors are required to accurately state and maintain their availability on the iTreat platform. Where a Doctor's availability changes for any reason, such change must be updated immediately on the platform. If iTreat assigns a patient consultation based on the availability provided by the Doctor, the Doctor shall be responsible for honoring such availability. iTreat shall not be liable for missed consultations arising from a Doctor's failure to update their availability.

## **5. Confidentiality & Data Protection**

Doctors will have access to sensitive patient health data. It is their duty to:

- Never disclose confidential patient information to unauthorized parties.
- Securely store and access patient data through approved channels only.
- Immediately report any suspected data breach or unauthorized access to iTreat management.

## **6. Prohibited Activities**

Doctors must NOT:

- Share their iTreat account login details with anyone.
- Conduct consultations outside the platform using patient data obtained from iTreat.
- Prescribe medication or give advice without proper medical assessment.
- Use the platform for illegal, fraudulent, or unethical practices.
- Misrepresent iTreat or make claims beyond its actual services.

## **7. Termination of Access**

iTreat reserves the right to suspend or terminate a Doctor's access to the platform if:

- The Doctor violates this Agreement.
- There is evidence of negligence, malpractice, or unethical behavior.

- The Doctor fails to comply with platform policies or training requirements.

Upon termination, the Doctor must immediately stop using the iTreat platform and delete or return all confidential information obtained through iTreat.

## **8. Limitation of Liability**

iTreat provides the platform 'as is' and will make reasonable efforts to ensure uptime and security. However, iTreat is not responsible for:

- Technical failures or service interruptions.
- Medical decisions made by doctors using the platform.
- Damages caused by misuse of the platform by doctors or patients.

## **8. Revenue**

1. Payments are not made after a successful consultation. Payments are made immediately after a patient successfully makes an Appointment Request. The patient's fee is deducted at the point of booking. therefore doctors are required to ensure they don't miss any appointment or they will. Be liable

2. The deducted fee is allocated as follows:

- iTreat: 20%
- Partner Clinic: 30%
- Doctor: 50%

## **9. Changes to this Agreement**

iTreat may update this Agreement at any time. Changes will be communicated through email or official communication channels. Continued use of iTreat after updates means you accept the revised terms.